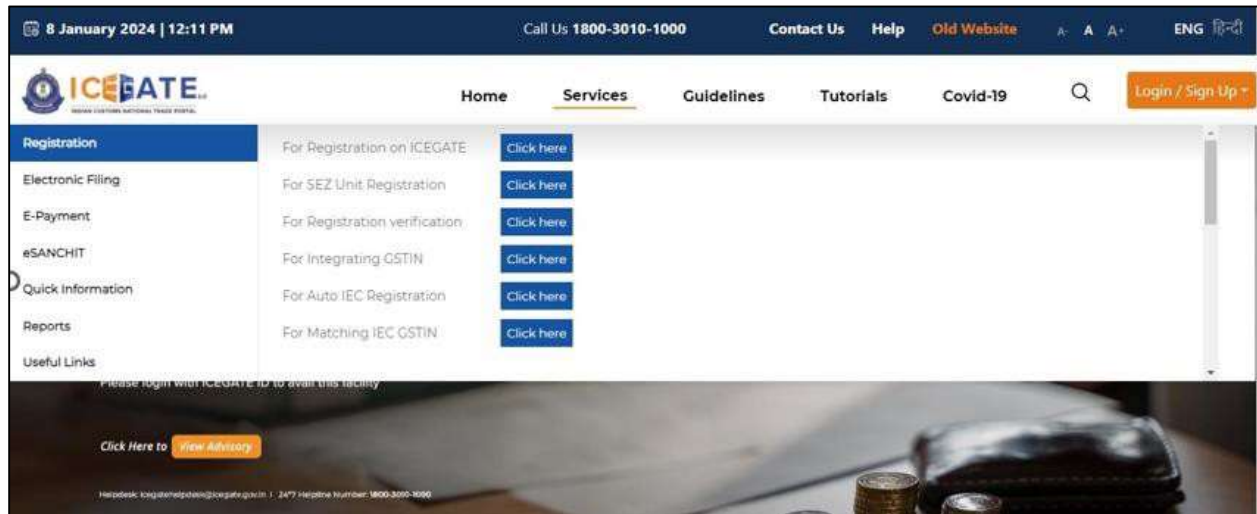


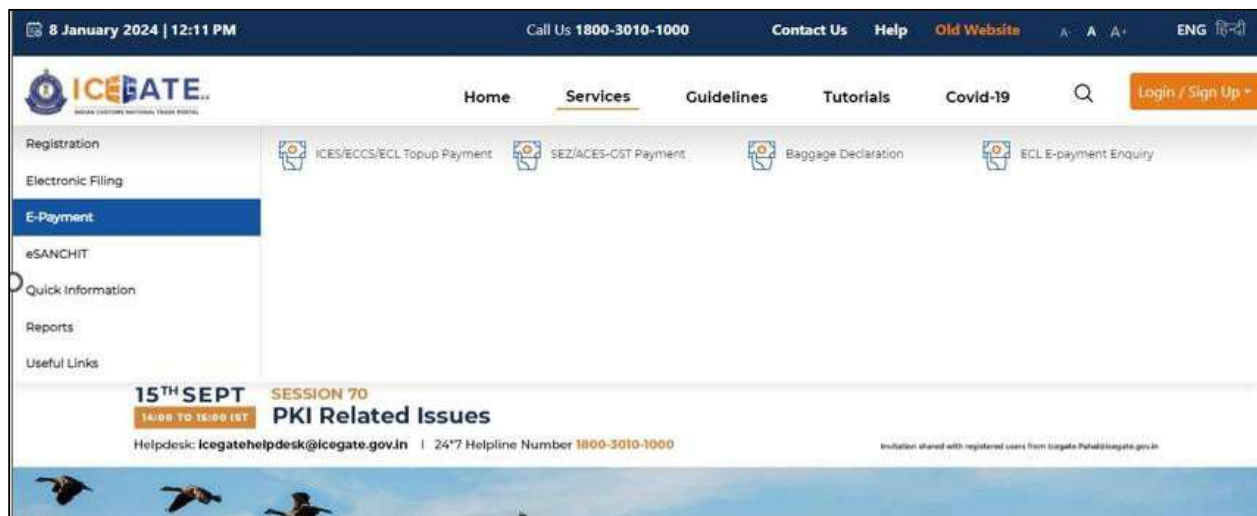
# Custom Duty Payment through Indian Bank Internet Banking

User will go to [www.icegate.gov.in](http://www.icegate.gov.in).

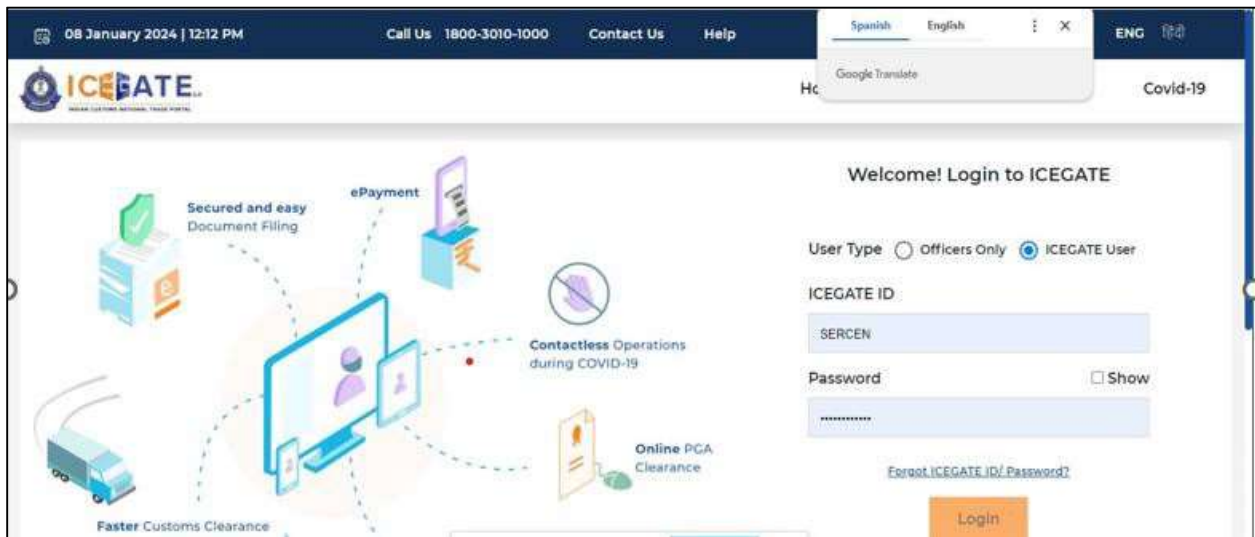
1) On the main website, user will click on Services tab.



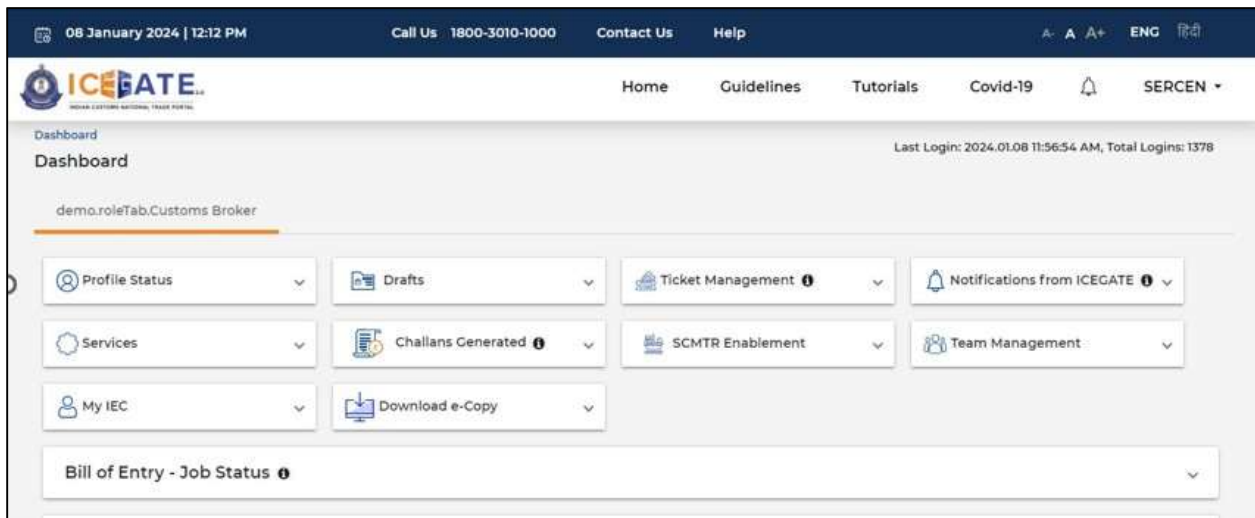
2) User will click on 'E-Payment' option on the left side menu bar and select ICES/ECCS/ECL Topup Payment.



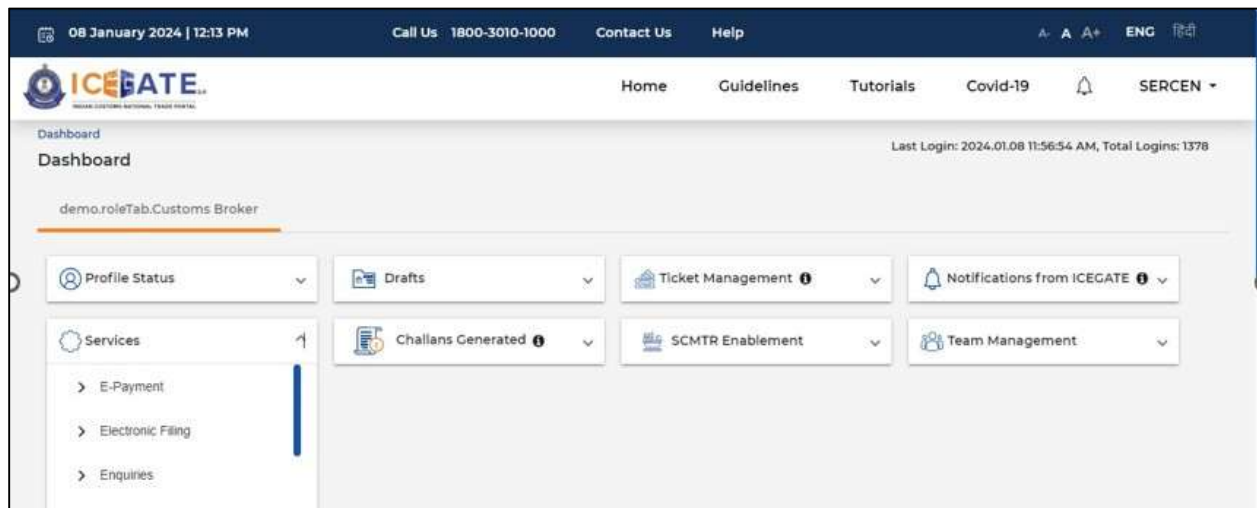
3) User will fill the credentials and click on Login.



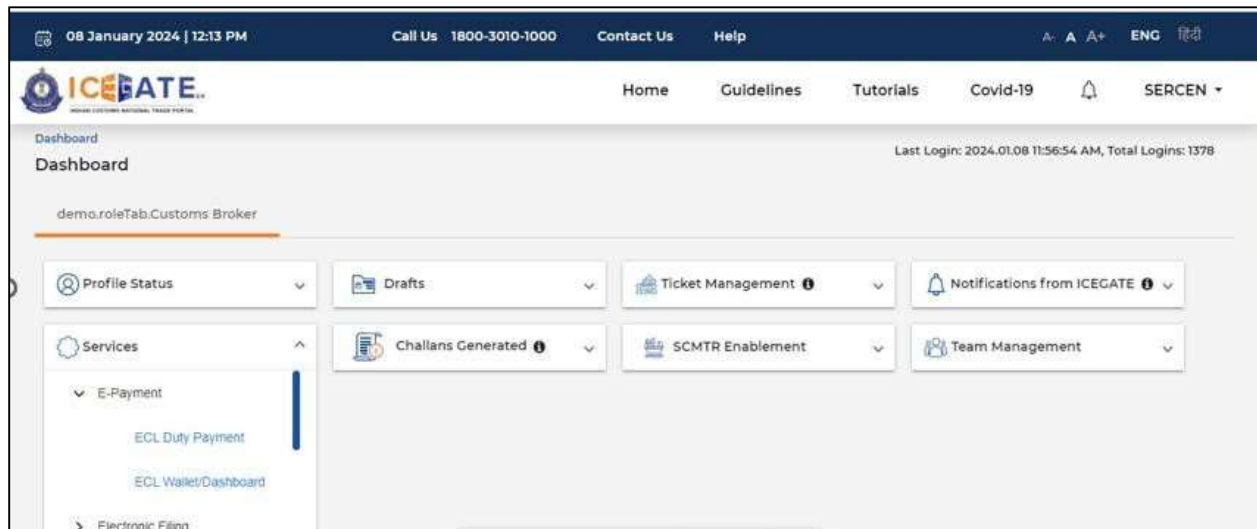
4) Once login is successful, user will be directed to 'ICEGATE Dashboard' page.



5) Now user will click on 'Services' Option.



6) Once user clicks on E-Payment, 2 options will be available- ECL Duty Payment and ECL Wallet/Dashboard.



- 7) User will click on ECL duty Payment, then following challan payment options will be visible to the user. User will select ICES Custom Duty and fill the requested details.
- ICES Duty Payment
  - ECCS
  - Top up Payment

The screenshot shows the 'ECL Custom Duty' page on the ICEGATE portal. The 'ICES Custom Duty' tab is active. The form contains the following fields and values:

- Doc Type: BE
- Location: Nhava Sheva SEA (INNSA1)
- Identification Number: AASCA7067L
- Captcha: WT3PA8

A 'Proceed' button is located at the bottom right of the form.

- 8) User will select the challan from the mentioned list and click on 'Select Challan'.

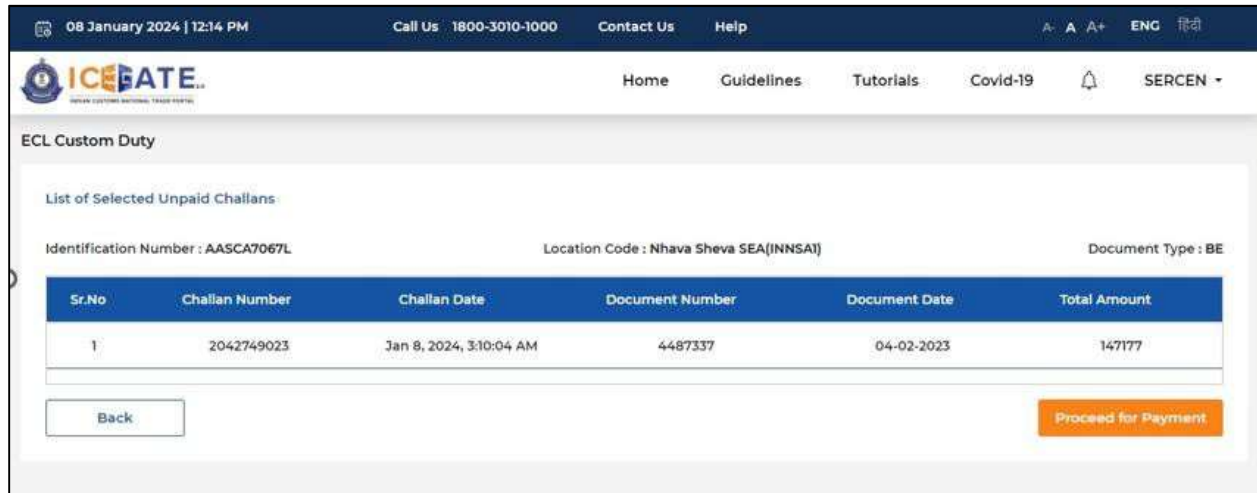
The screenshot shows the 'List of Unpaid Challans' section on the ICEGATE portal. The page displays the following information:

- Identification Number: AASCA7067L
- Location Code: Nhava Sheva SEA(INNSA1)
- Document Type: BE

Sr.No	Select	Challan Number	Challan Date	Document Number	Document Date	Total Amount
1	<input type="checkbox"/>	2042749023	Jan 8, 2024, 3:10:04 AM	4487337	04-02-2023	147177

Below the table, there is a note: "You can select maximum 10 challans at a time". At the bottom right, there is a "Select Challans" button.

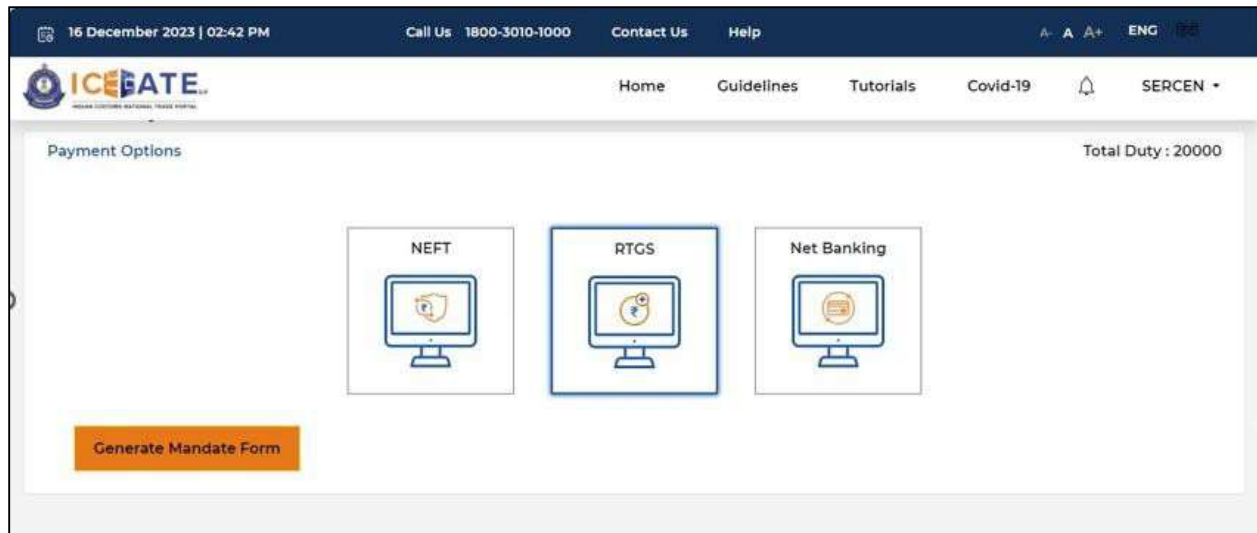
9) User will validate the list and click on 'Proceed for Payment'.



The screenshot shows the ICEGATE ECL Custom Duty interface. At the top, there is a header with the date and time (08 January 2024 | 12:14 PM), contact information (Call Us: 1800-3010-1000), and navigation links (Home, Guidelines, Tutorials, Covid-19, SERCEN). The main content area is titled "ECL Custom Duty" and displays a "List of Selected Unpaid Challans". Below this, there are fields for "Identification Number : AASCA7067L", "Location Code : Nhava Sheva SEA(INNSA)", and "Document Type : BE". A table lists the challans with columns for Sr.No, Challan Number, Challan Date, Document Number, Document Date, and Total Amount. The table contains one entry with Sr.No 1, Challan Number 2042749023, Challan Date Jan 8, 2024, 3:10:04 AM, Document Number 4487337, Document Date 04-02-2023, and Total Amount 147177. At the bottom, there are "Back" and "Proceed for Payment" buttons.

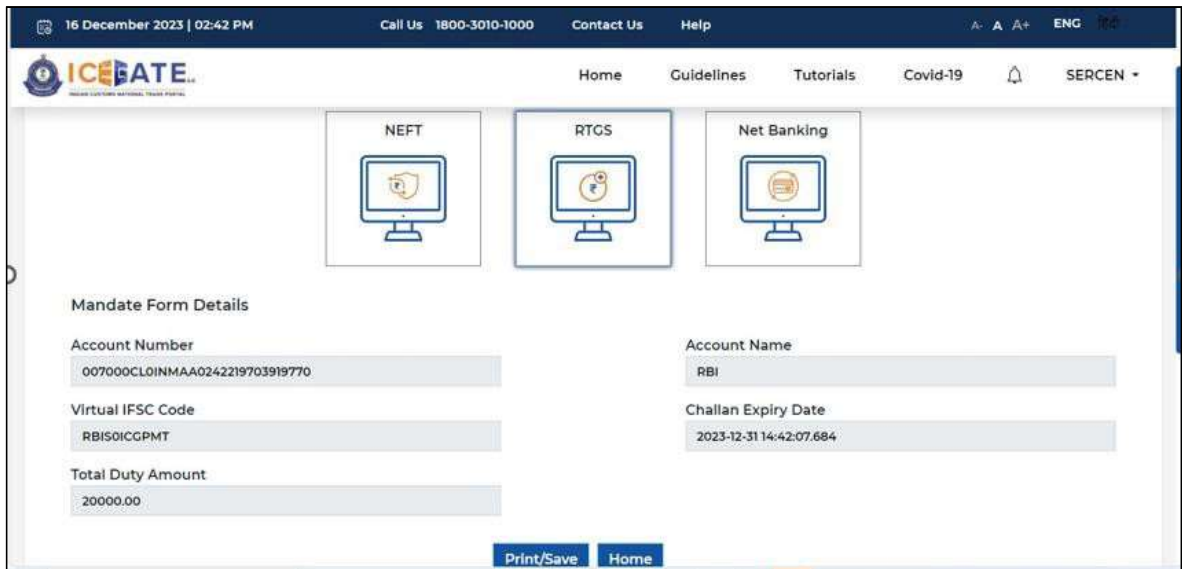
Sr.No	Challan Number	Challan Date	Document Number	Document Date	Total Amount
1	2042749023	Jan 8, 2024, 3:10:04 AM	4487337	04-02-2023	147177

10) User will be directed to payment option where NEFT , RTGS and Netbanking modes of payment will be available. User will select NEFT/RTGS as mode of payment, an option to generate mandate form will be available as mentioned in below screen.



The screenshot shows the ICEGATE Payment Options interface. At the top, there is a header with the date and time (16 December 2023 | 02:42 PM), contact information (Call Us: 1800-3010-1000), and navigation links (Home, Guidelines, Tutorials, Covid-19, SERCEN). The main content area is titled "Payment Options" and displays three payment options: NEFT, RTGS, and Net Banking. Each option is represented by a computer monitor icon with a corresponding symbol (NEFT, RTGS, and Net Banking). Below the options, there is a "Generate Mandate Form" button. The total duty amount is displayed as "Total Duty : 20000".

11) After clicking on Generate Mandate form, a Mandate Form with all the details will be generated.

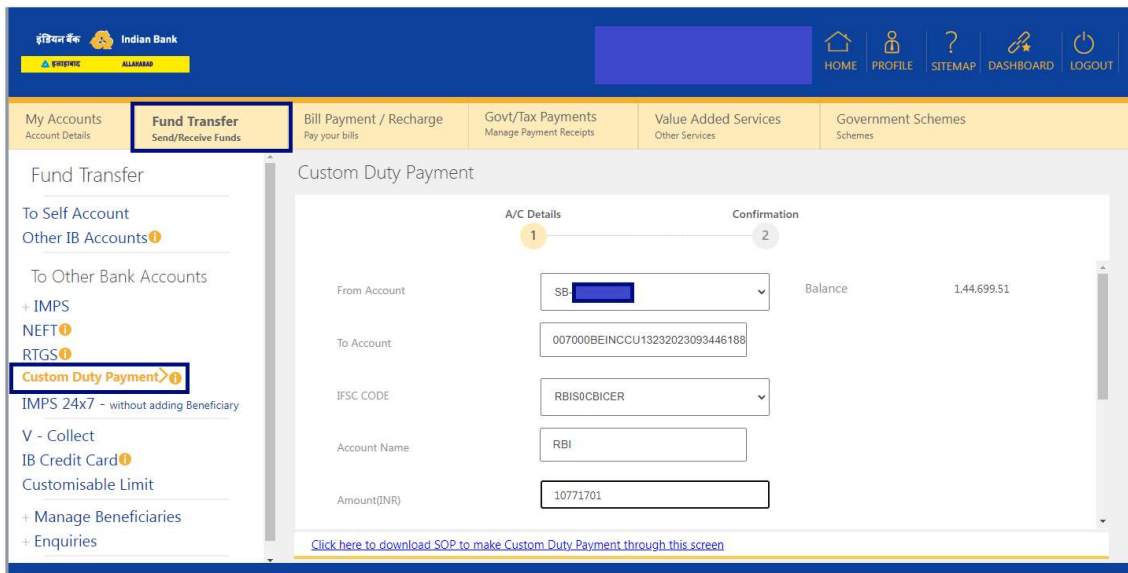


The screenshot shows the ICEGATE website interface. At the top, there is a header with the date "16 December 2023 | 02:42 PM", contact information "Call Us 1800-3010-1000", and navigation links "Contact Us" and "Help". The ICEGATE logo is on the left, and navigation links "Home", "Guidelines", "Tutorials", "Covid-19", and "SERCEN" are on the right. Below the header, there are three icons for "NEFT", "RTGS", and "Net Banking". The main content area is titled "Mandate Form Details" and contains the following information:

Account Number	007000CLOINMAA0242219703919770	Account Name	RBI
Virtual IFSC Code	RBISOICGPMT	Challan Expiry Date	2023-12-31 14:42:07.684
Total Duty Amount	20000.00		

At the bottom of the form, there are "Print/Save" and "Home" buttons.

12) Now Customer has to login to Indian Bank Net Banking. Go to Fund Transfer Screen and select "Custom Duty Payment". Enter 30-digit alphanumeric Account No. and Virtual IFSC Code mentioned in mandate form. Complete the transaction. Same procedure to be followed by Corporate Customers using Maker & Checker. This Account number and Virtual IFSC is to be used for one time payment only through Internet Banking. If the customer has to do fresh payment, this mandate form is to be generated again from ICEGATE site.



The screenshot shows the Indian Bank Net Banking interface. The top navigation bar includes "Home", "Profile", "Sitemap", "Dashboard", and "Logout". The main menu has "Fund Transfer" selected, with a sub-menu "Send/Receive Funds". The "Fund Transfer" section is expanded, showing options like "To Self Account", "Other IB Accounts", "To Other Bank Accounts", "IMPS", "NEFT", "RTGS", "Custom Duty Payment" (highlighted), "IMPS 24x7 - without adding Beneficiary", "V - Collect", "IB Credit Card", "Customisable Limit", "Manage Beneficiaries", and "Enquiries". The "Custom Duty Payment" form is displayed, with the following details:

A/C Details		Confirmation	
1		2	
From Account	SB [Redacted]	Balance	1,44,699.51
To Account	007000BEINCCU13232023093446188		
IFSC CODE	RBISOICICER		
Account Name	RBI		
Amount(INR)	10771701		

At the bottom of the form, there is a link: "Click here to download SOP to make Custom Duty Payment through this screen".

Once the transaction is successful through Internet Banking, user can check the E-Cash Ledger balance on the dashboard on ICEGATE site. However, it will take around 30 minutes to 60 minutes to reflect balance on E-Cash Ledger dashboard.